

FIG. 2A

200

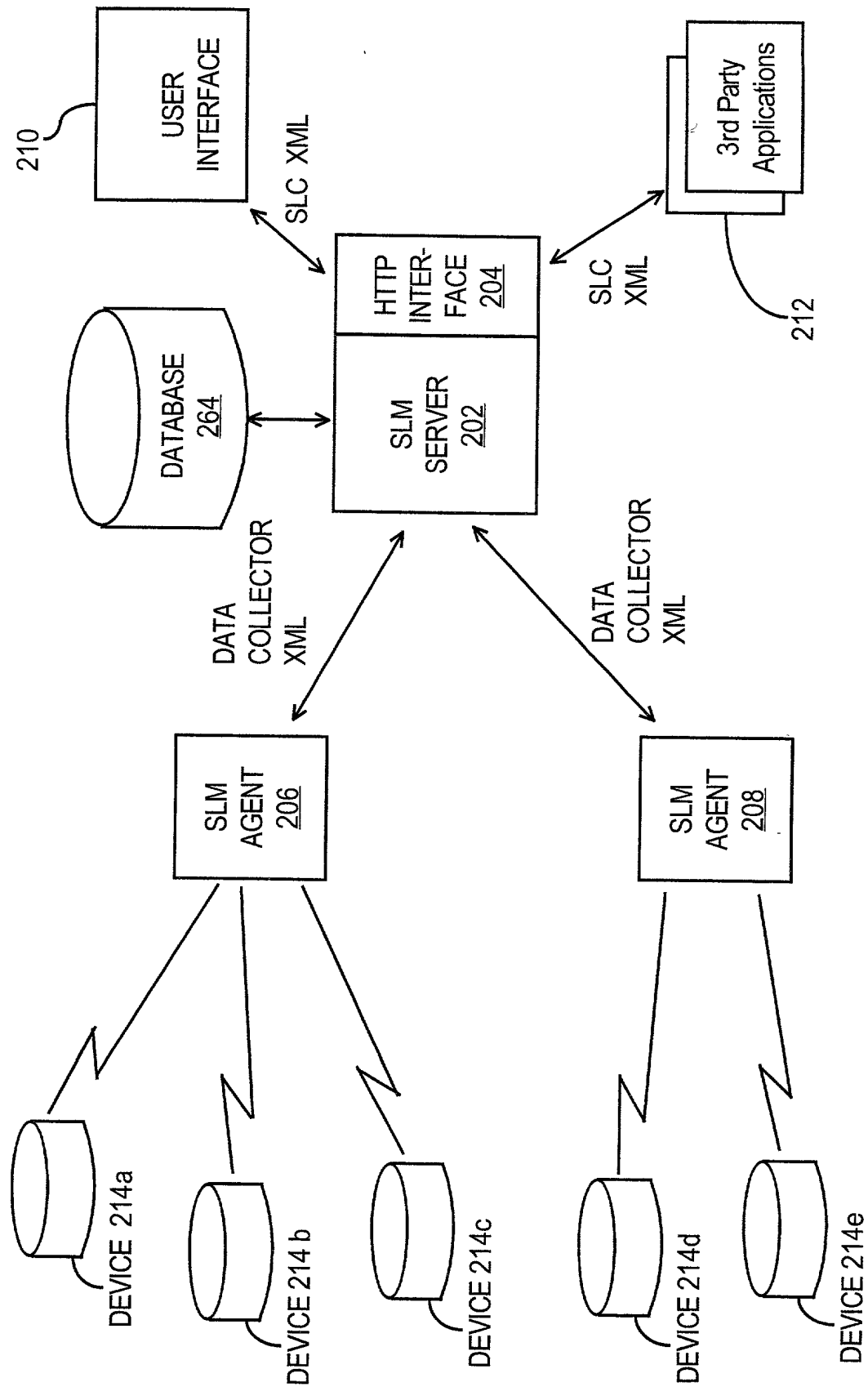


FIG. 2B

250

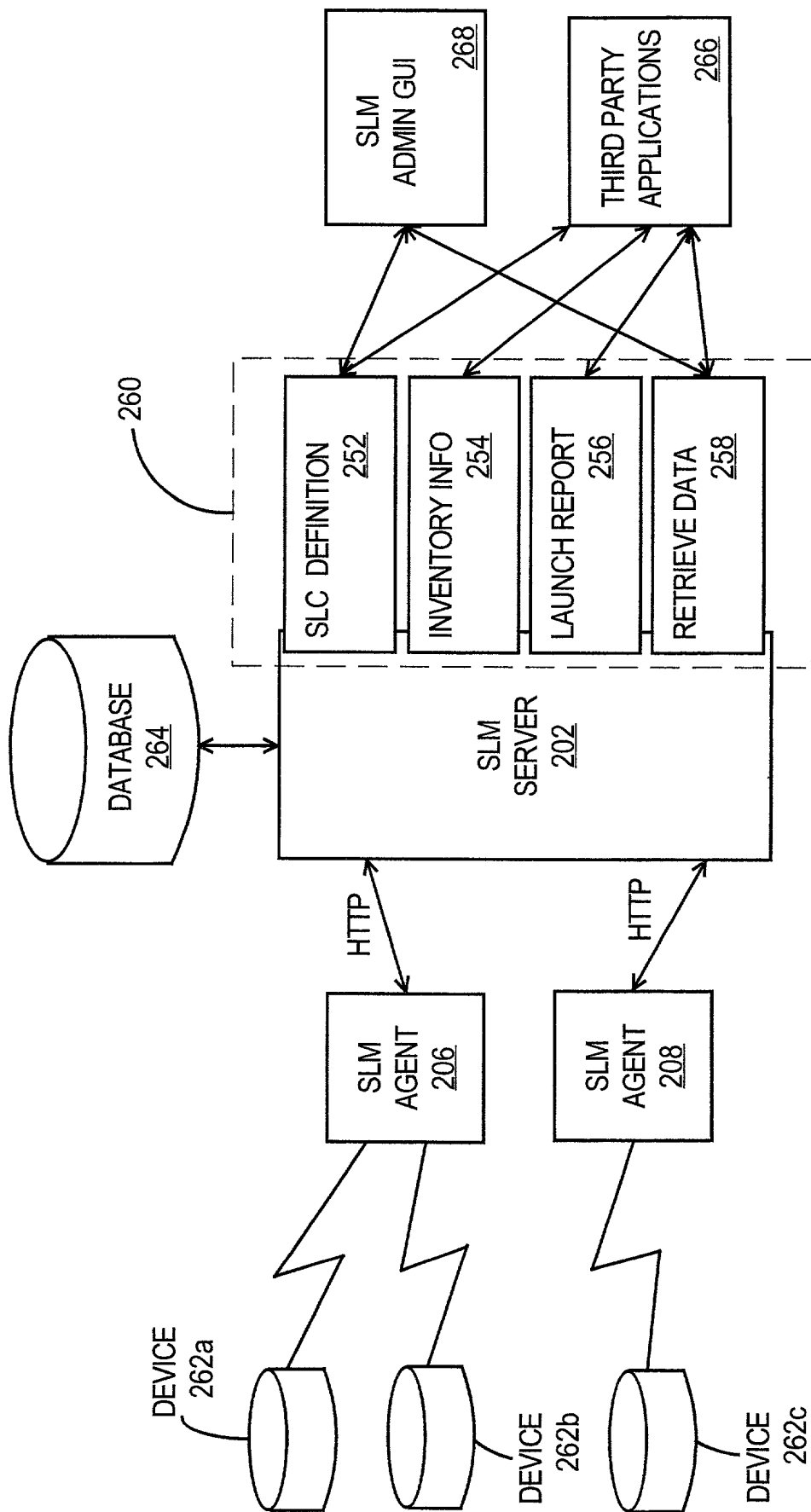


FIG. 3A

300

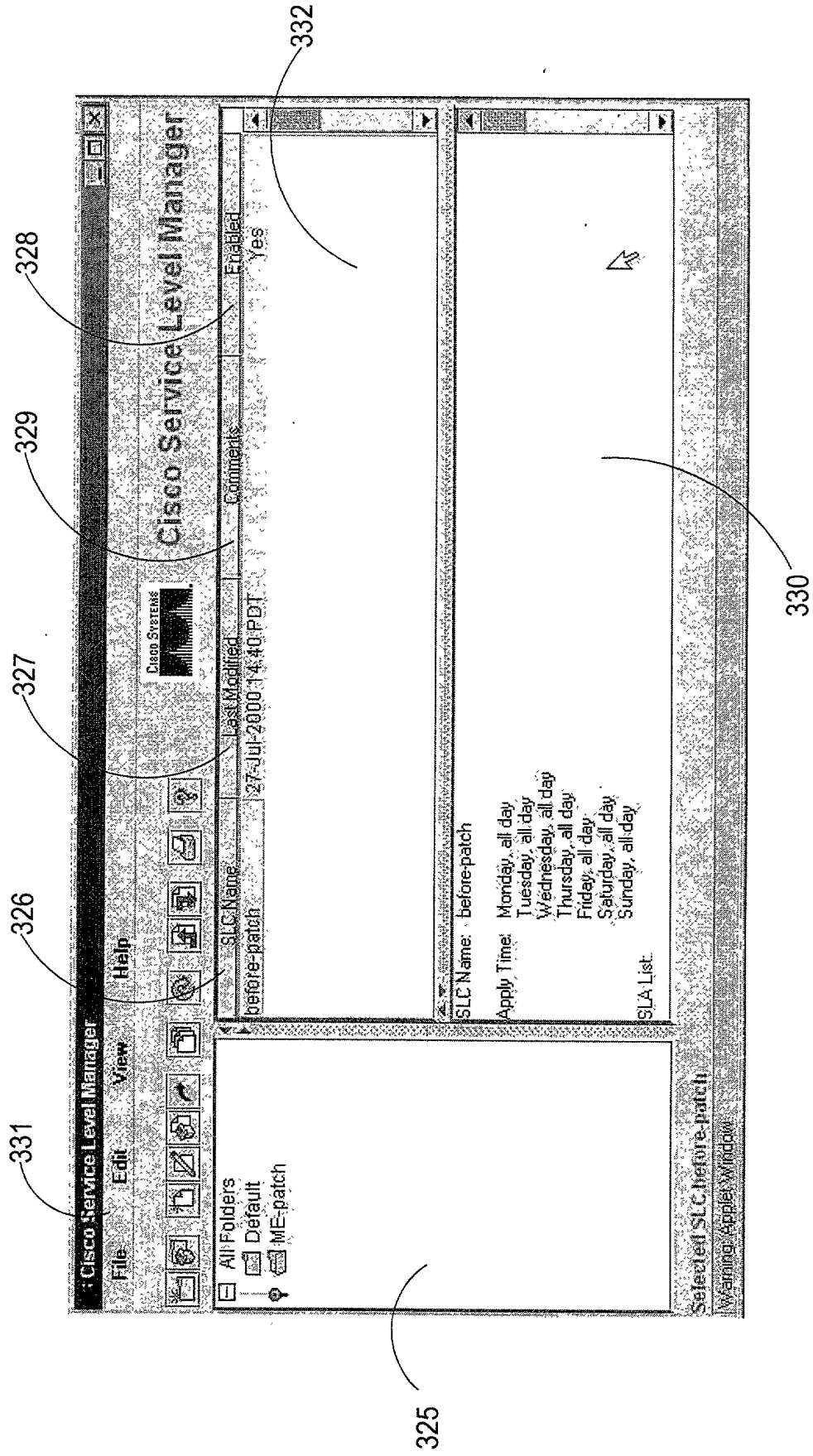


FIG. 3B

DOT" 24482.60

302

The screenshot shows a software window titled ": Define SLC in Folder Default". The window contains several sections:

- Title Bar:** The title bar reads ": Define SLC in Folder Default".
- Buttons:** At the top right, there are buttons for "New", "Edit", and "Delete".
- Form Fields:**
  - Name:** A text field containing "Sample Service Level Contract".
  - Enabled:** A checkbox that is checked.
  - Comments:** A text area containing the text: "An SLC represents a contract between a provider of service (e.g. an ISP or IT organization) and a service consumer."
- SLC Applies:** A section with a calendar grid showing days of the week (Mon, Tue, Wed, Thu, Fri, Sat, Sun) and time slots (From, To). Each cell contains "All day" and a dropdown arrow.
- SLA Items in This SLC:** A table with columns: "SLA Name", "Type", and "Comments".
 

SLA Name	Type	Comments
Round trip latency	Round Trip Response - ICMP	Tests latency between each branch...
- Buttons:** At the bottom, there are buttons for "Apply", "OK", "Cancel", and "Help".

Reference numerals point to specific elements: 337 points to the title bar, 338 points to the Name field, 339 points to the Enabled checkbox, 342 points to the Comments text area, 346 points to the SLC Applies calendar grid, 347 points to the SLA Items in This SLC table, 348 points to the SLA Name column header, 350 points to the Apply button, 351 points to the OK button, 352 points to the Cancel button, and 353 points to the Help button.





FIG. 3E

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SLA Wizard

1. Define SLA Name

2. Select Device Pairs

3. Define Thresholds

Legend

☒ Valid Data

☒ Invalid Data

☐ No Data

Apply

Mon all day, Tue all day, Wed all day, Thu all day, Fri all day, Sat all day, Sun all day

Round-Trip Latency

Daily Threshold

Latency shall not exceed

200

milliseconds average per hour

Monthly Threshold

Latency shall not exceed

200

milliseconds average per day

Availability

Monthly Threshold

Daily average availability shall be at least

99.0

percent of a day

Yearly Threshold

Monthly average availability shall be at least

99.0

percent of a month

Back

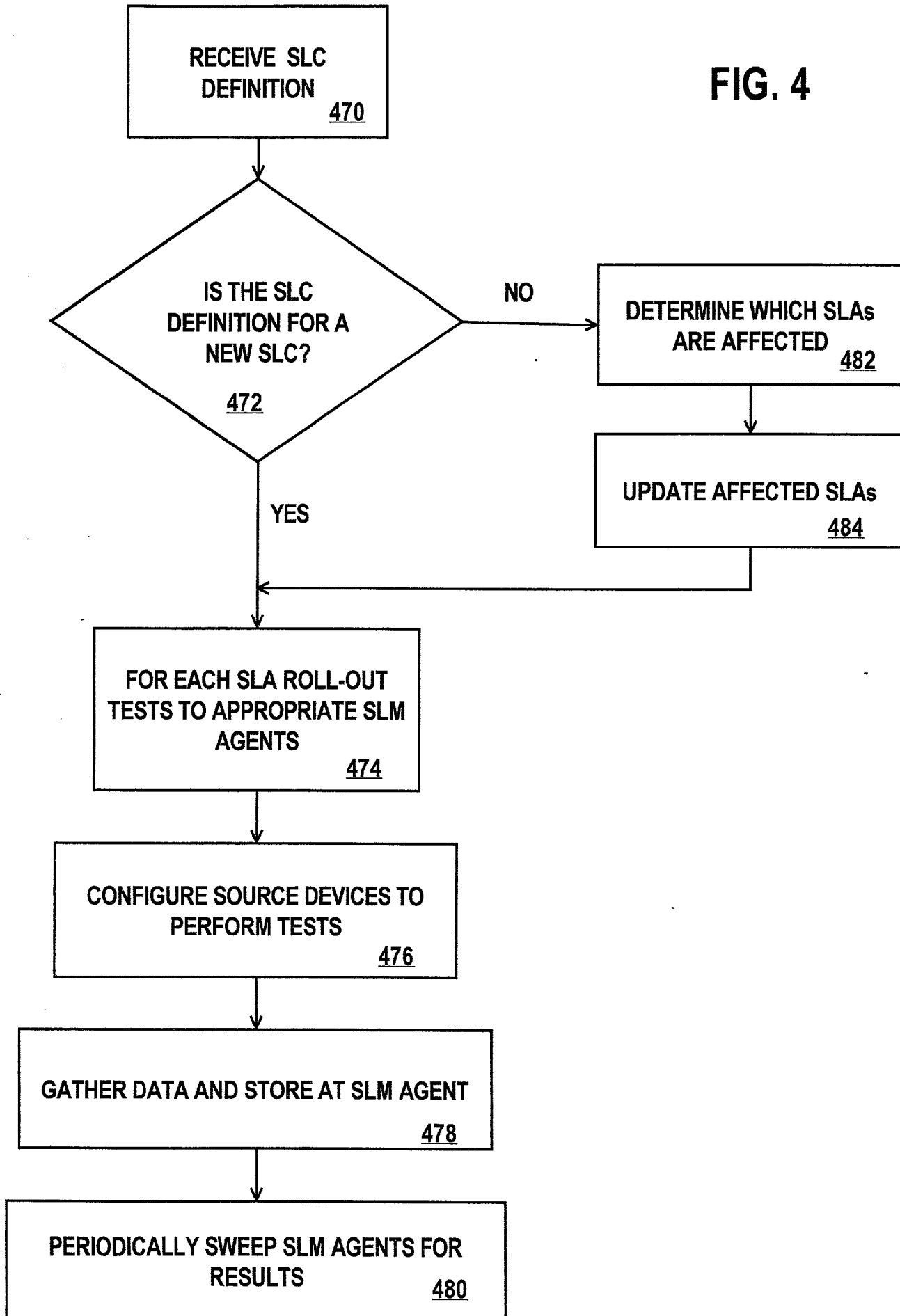
Finish

Cancel

Help



**FIG. 4**



DocId: 3442460

FIG. 5A

500

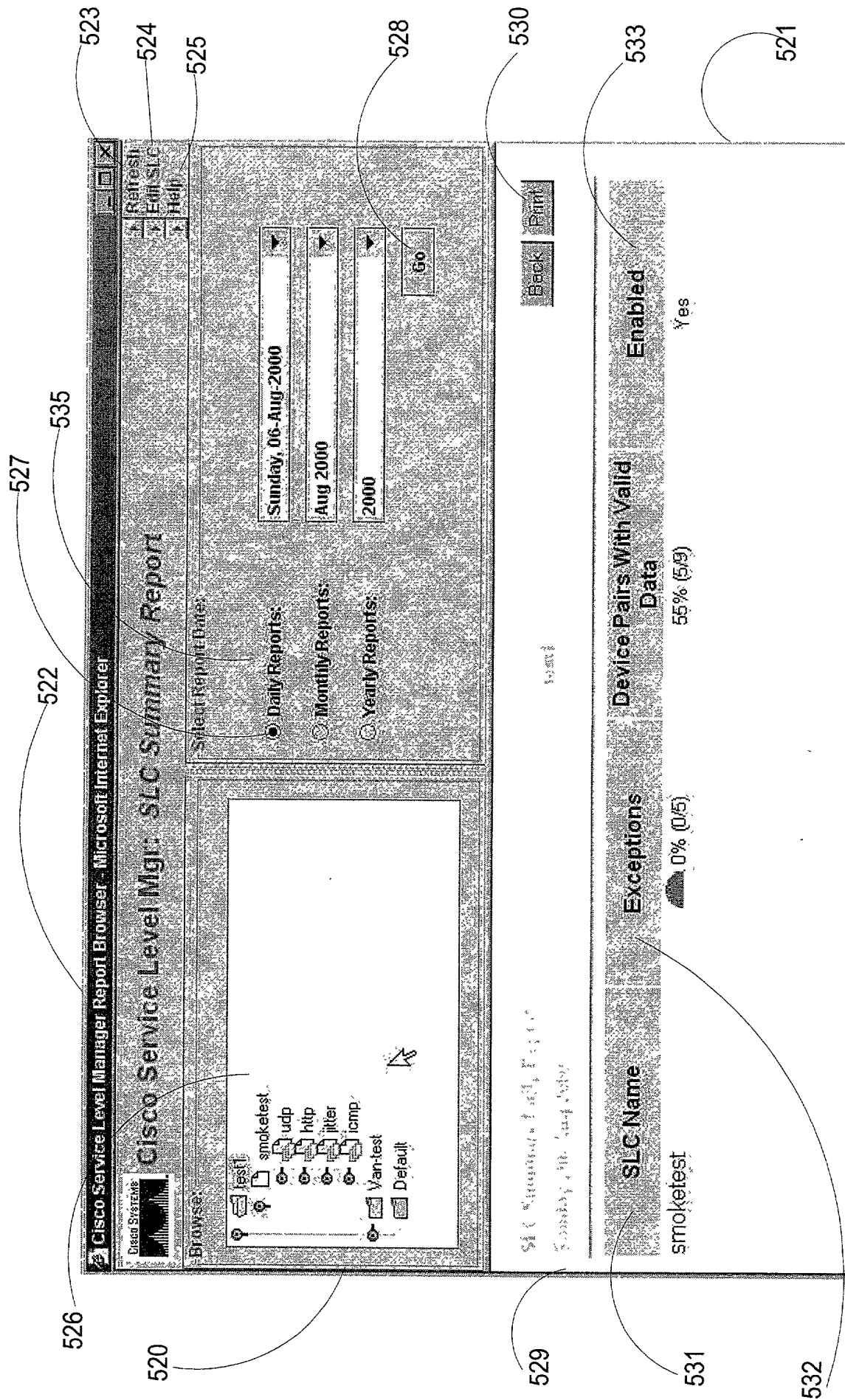
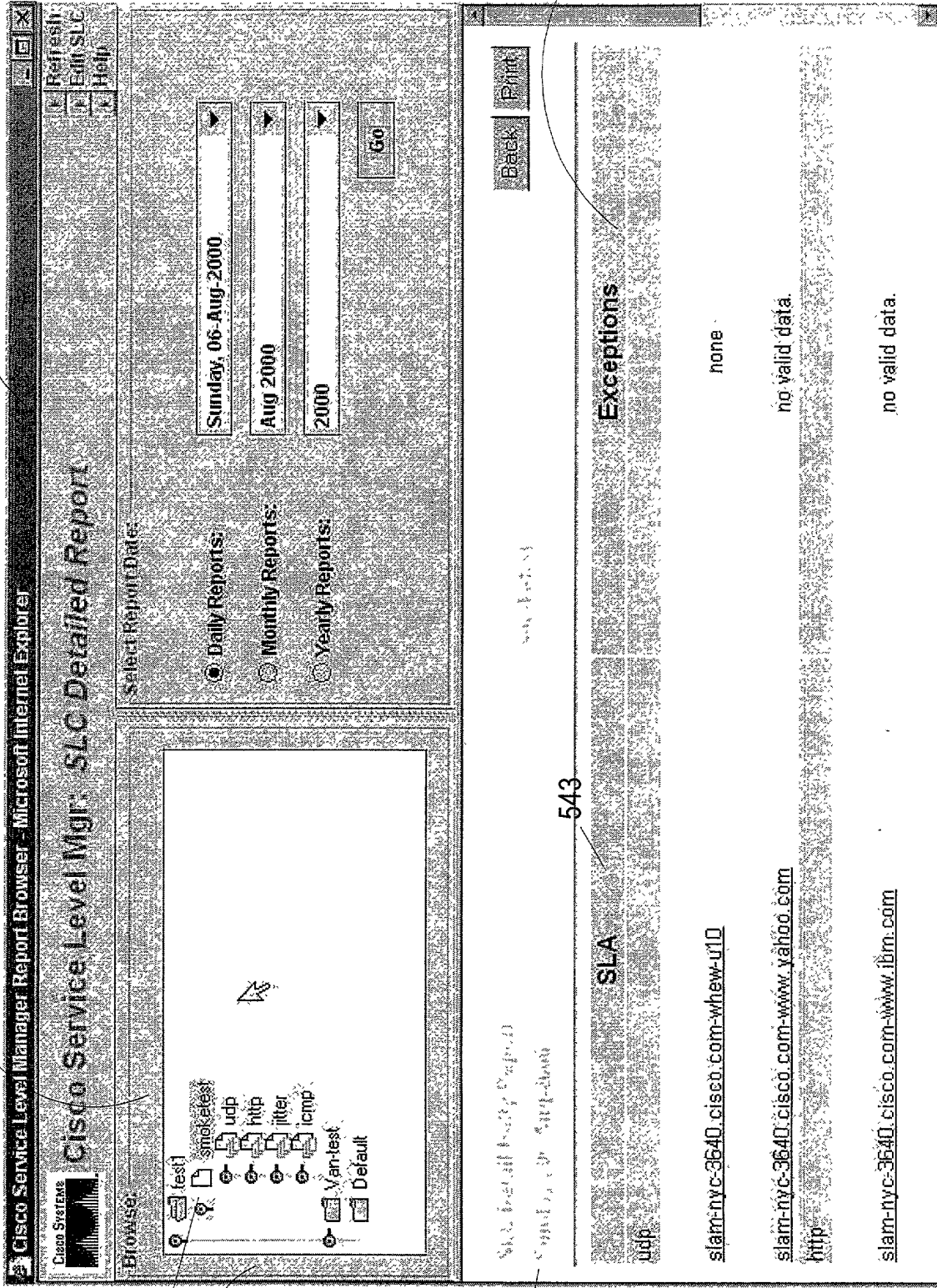


FIG. 5B

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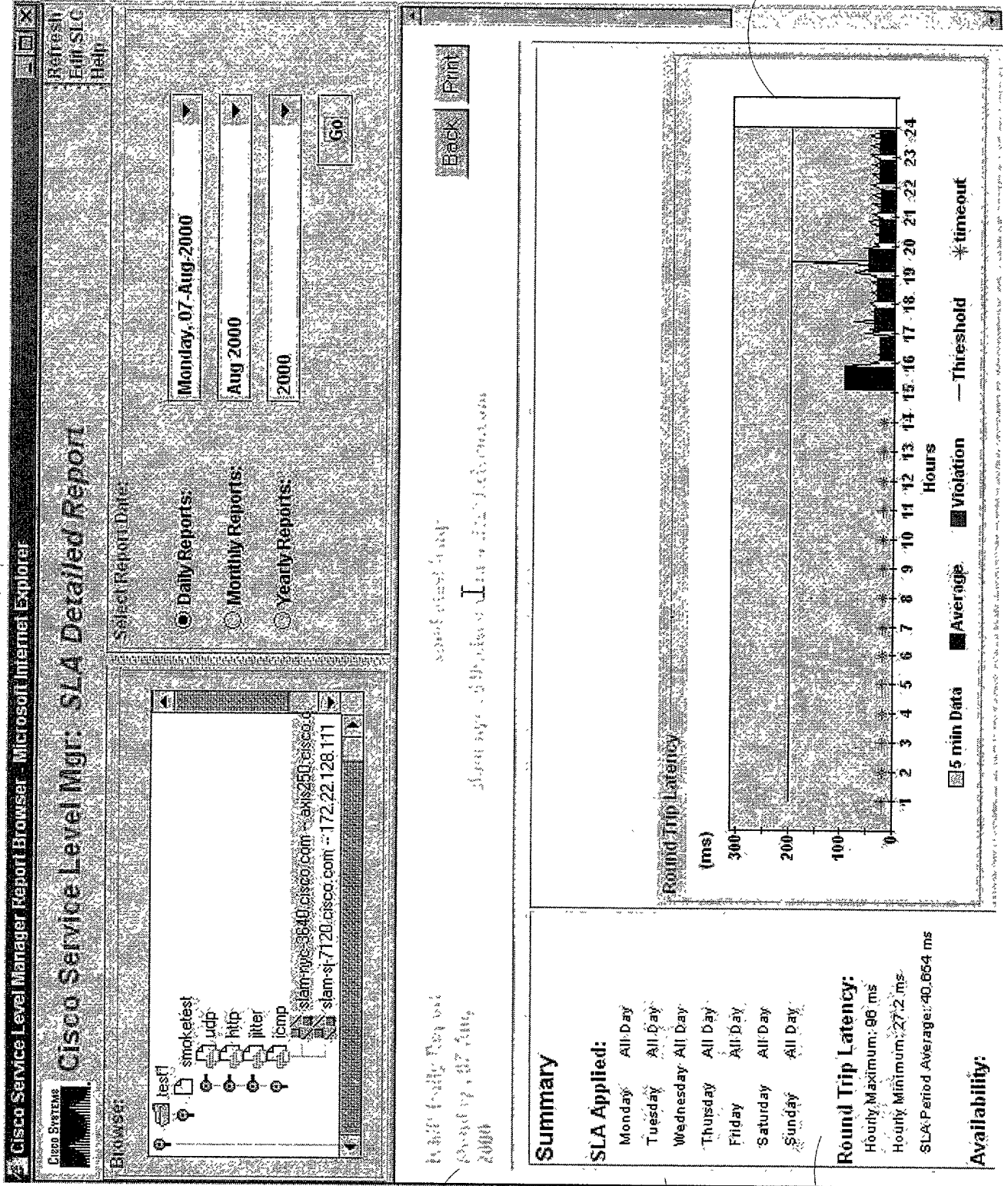
544

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FIG. 5D

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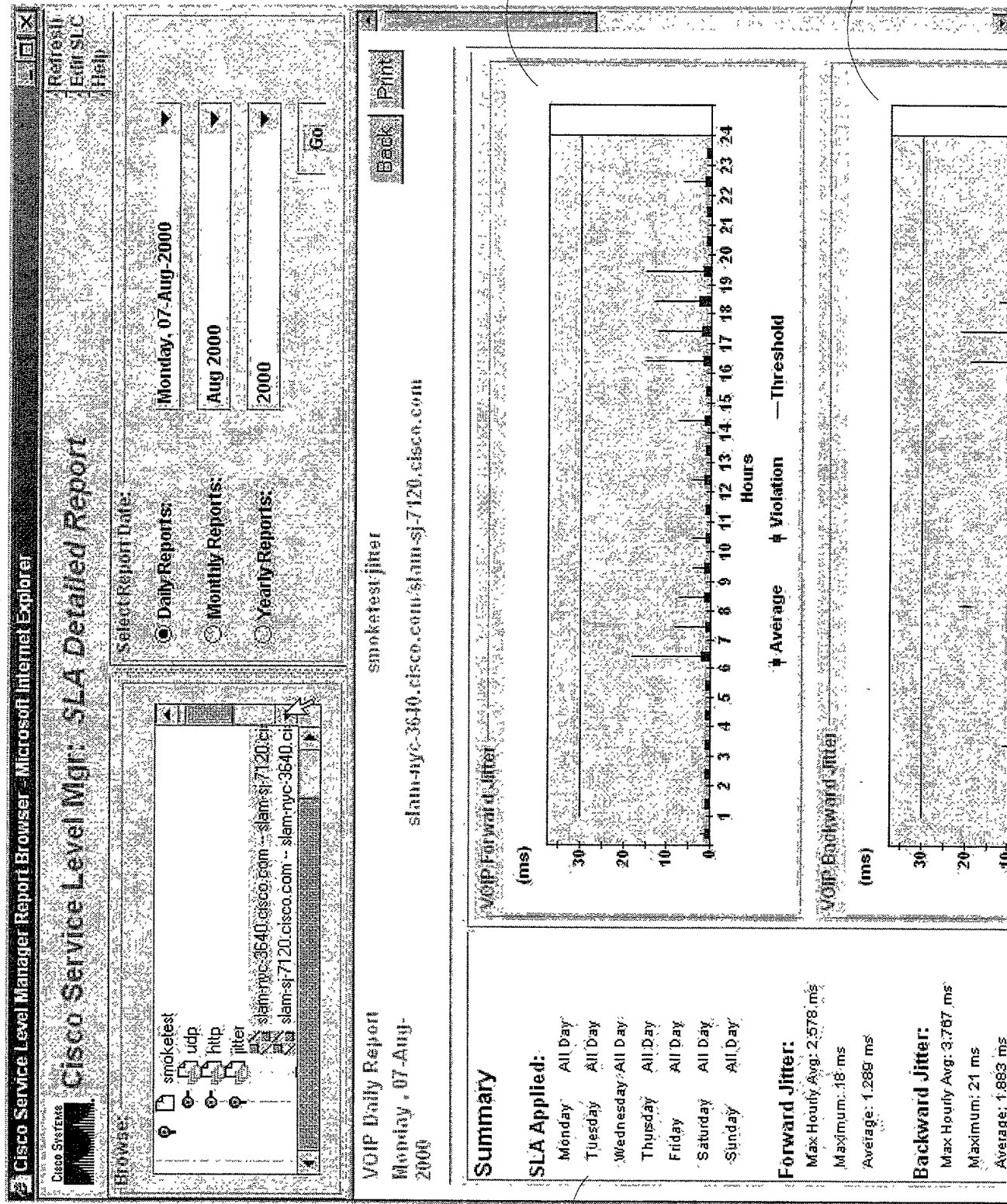
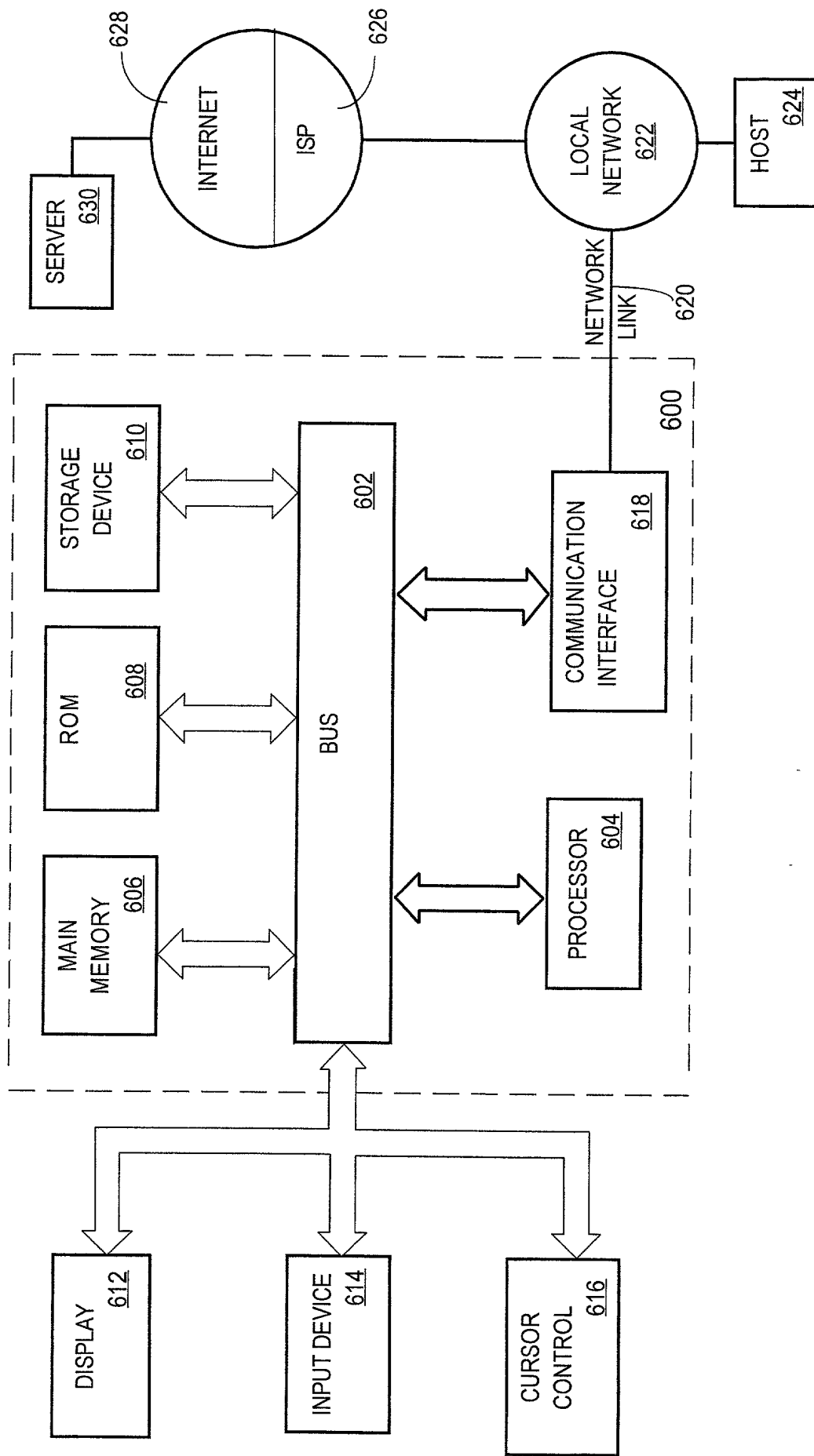


FIG. 6





# FIG. 7

